



**TITLE:** Concessionaire

**REPORTS TO:** Venue Manager

**STATUS:** Seasonal/Part Time/Non-Exempt Shared Role (Must be 21+)

**PAY:** Training \$18 hourly. Regular pay is \$22 hour based

**LOCATION:** Brava Theater Center. 2781 24th Street. San Francisco, CA. 94110

**Position Purpose:** Concessionaires are tasked with selling both alcoholic and non-alcoholic beverages to patrons during events. Depending on the structure of the event, this could include sales before, during and following the performance.

#### **Essential Duties and Responsibilities:**

- Sell concessions, including soft drinks, water, beer, wine, and other alcoholic beverages to customers during events.
- Serve customers in an efficient and friendly manner following outlined steps of service.
- Interact with customers and resolves customer questions and concerns in a friendly, service-oriented manner.
- Relays relevant information to the supervisor.
- Operate our POS Square device.
- Performs sales transactions in a reasonable and timely fashion.
- Makes change, and processes acceptable forms of payment
- Follows standard procedures for cash handling.
- Performs other duties such as restocking the fridge, and maintains a high level of cleanliness in the concession area.
- Dresses in a professional manner and ensures compliance with all sanitation and safety requirements.
- Performs other duties as assigned.
- An aptitude to learn technology as needed – training will be provided.

#### **Physical Requirements**

Must be able to respond quickly both mentally and physically in order to handle competing requests.

Must be able to lift at least 35 lbs.

#### **COVID-19 Vaccination Policy**

Brava requires all staff to provide proof of vaccination against COVID-19 or obtain an approval for exemption due to medical or religious reasons by commencement of employment.



### **Equal Opportunity**

Brava! for Women in the Arts is an equal opportunity employer committed to diversity and inclusion in the workplace. Women, BIPOC and LGBTQIA+ applicants are strongly encouraged to apply.

### **Applications**

Interested parties should send a resume and a brief statement of interest to Brava's Venue Manager Angelica Rodriguez (she/her) at [venuemgr@brava.org](mailto:venuemgr@brava.org). Resumes will be accepted on an ongoing basis.

We look forward to hearing from you!